**Dear Landlord/managing agent/ housing provider,**

**Below is some sample text for you to copy or adapt into communications with your residents when the wrong items have been put in the recycling bin/s.**

**Suggested insert:**

The recycling could not be collected from the recycling bin/s for your block because:

* It contained items that cannot be recycled, e.g. rubbish, nappies, clothes, wood, household objects or;
* The recycling was in black bin bags. Any recycling in black bin bags cannot be recycled.

When it comes to recycling we all make mistakes sometimes. However, if the wrong items are put in the recycling it cannot be collected by the council’s recycling team.

# **Why is it a problem?**

* If recycling crews collect items that cannot be recycled, then the whole vehicle load may not be accepted at the recycling facility and will be treated as general rubbish.
* When rubbish becomes mixed up with recycling it can be dangerous to recycling workers and damage equipment at the recycling sorting facility.
* If the recycling has the wrong items in it then the collection will be delayed, and a cost charged for the removal of the rubbish.

**The recycling bin is not collected until either the incorrect items are removed, another contractor clears the recycling bin, or a fee is paid to the council for a refuse vehicle to clear the waste.**

# **Yes please recycle these:**

* Tins and cans
* Paper and cardboard
* Glass bottles and jars
* Drink and soup cartons
* Household plastic packaging
* Foil and empty aerosol cans

**No thank you never put these in the recycling bin:**

* Black bags (even if they contain recycling)
* Food waste
* Garden waste
* Nappies
* Electrical items
* Household objects and toys
* Building materials and wood
* Textiles and clothing
* Bulky waste

Visit [www.islington.gov.uk/recycling](http://www.islington.gov.uk/recycling) if you want to find out more about recycling.

If you want to sign up to be a recycling champion and help spread information about how to recycle and reduce waste please email [recyclingchampions@islington.gov.uk](mailto:recyclingchampions@islington.gov.uk)