

Information on Home Ownership Services

For home owners in council-managed properties

Home Ownership calculates and collects annual (yearly) service charges and major works service charges from you. We also send you formal Section 20 notices before we carry out any major works. Home Ownership also deals with questions about these charges.

Your service charge is your share of the cost of the services we provide to your block or estate. We work out your share of the cost by collecting information on what each of our departments has spent on services we provide.

We also deal with issues relating to the lease, we will provide information you will need if you decide to sell your property and process the paperwork if you want permission to carry out alterations.

You can also contact Home Ownership about the following;

- Your Service Charge Account
- Details of how we work out your service charge
- How to pay your service charge
- Ways to pay your service charge
- If you are finding it difficult to pay your service charge
- Your rights and responsibilities as a leaseholder
- If you have a question about your lease
- Selling your property
- Subletting (renting out)
- Islington Residential
- Making alterations to your property
- Buying the freehold of your building or extending your lease

Contact details

Home Ownership
222 Upper Street
London
N1 1XR

Phone: 020 7527 7715

E-mail: homeownership@islington.gov.uk

Web: www.islington.gov.uk/leaseholders

