

Water supply to your home

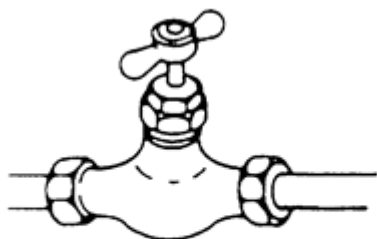
The water supply to your home can be managed through valves in the cold water system. You should familiarise yourself with the location of the valves in your home so you can turn off the water if a leak or fault develops with one of your appliances.

Location of your stopcock or stop valve.

The stopcock is a valve for turning off and on the cold water system in your home. Turning the stopcock in a clockwise direction will shut off the water supply and turning the stopcock in an anti-clockwise direction will turn the water supply back on.

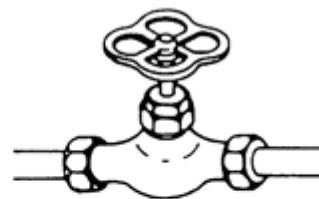
It is usually located at the point where the water pipe enters the property or below the kitchen sink unit, in the bathroom or cylinder cupboards. It will be labelled and the exact location noted in your void completion pack

It is important that you know where the stopcock is, you check it turns easily and you are able to shut off the water supply. Also check the location of the gate valves for your hot and cold water tanks. These will also be labelled and the exact location noted in your void completion pack.

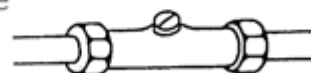


Stopcock, stop valve or stop tap

Gate valve



Service valve



Faults and leaks

Appliances may have their own isolation valve (either a gate valve, or a service valve) but if not, you may be able to isolate a fault by turning off a gate valve on a pipe coming out of the cold water tank. This will leave you with a limited water supply even though it might only be cold water at the kitchen tap. You can then for example, temporarily flush toilets using a bucket of cold water.

If electric fittings get wet - DO NOT TOUCH and turn off electricity at the meter.



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