

What is the Adult Social Care Involvement Network?

The Adult Social Care Involvement Network is free to join. It's open to people who use social care services in Islington, or care for someone that does.

As a member you can help Islington Council to improve social care services based on your experiences of using them.

What support is available to take part?

We want as many people as possible to take part. We can provide support and help to meet your access needs, including:

- Travel
- Accessible information
- BSL interpreting
- Caring commitments
- Other access needs

We also offer free training to help you get the most out of your experience.

How do I join the Adult Social Care Involvement Network?

Please contact the User and Carer Initiatives Team to:

- Find out more about involvement
- Discuss your access needs
- Join ASCIN and help us to make social care better!

Email: uci@islington.gov.uk

Telephone: 020 7527 8157

Website: www.islington.gov.uk/ascin

Do you need this information in another language or reading format such as Braille, large print, audio or Easy Read?

222 Upper Street,
London N1 1XR

@ contact@islington.gov.uk

📞 020 7527 2000

📞 020 7527 5001

📞 020 7527 1900

🌐 www.islington.gov.uk

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Help to make social care better

Join the Adult Social Care Involvement Network

www.islington.gov.uk

 ISLINGTON



What can I get involved in?

There are lots of different ways to get involved, so you can take part as little or often as you feel able to. Here are some examples:

Attending events

We host events throughout the year. They are a great way to find out about services, share your views and meet people. You can also plan and run some events with us.

Take part in meetings

Working groups meet regularly to oversee projects and services. You can take part alongside Council staff as an Expert by Experience.

Some services also have feedback groups for members to share their views and help to plan activities.

Help us to improve information

Readers groups tell us how we can improve information that we send out to service users and carers. You don't have to attend meetings and take part by post or email.

Take part in focus groups, surveys and consultations

Your views are really important when we're trying to improve services. Share your experiences by taking part in surveys, focus groups or consultation meetings.

Find out how well services are doing

You could visit or telephone services as a mystery shopper or interview service users and carers as a peer researcher.

Get involved with training

Help us to train staff and other service users and carers. You can give your views about what should be included in training or co-deliver training sessions with us.

Support staff recruitment

Help us recruit people to jobs where good relationships with service users and carers is especially important. You could tell us what makes a good worker, or take part in an interview panel.

Help us to shape new services

The Council 'buys' services from organisations that provide social care. You could help us by telling us what makes a good service or by taking part in decision panels or site visits.

You tell us...

If you have a great idea about a service user or carer led project we may be able to help you with information and expertise. Examples of previous ideas include peer support events, websites, peer led research and training.

Sharing information

Join our mailing list to get the latest news about services and events.

Or follow us on Facebook at:
www.facebook.com/IslingtonAdultSocialCare