Guide to services for deaf people

- Deaf
- Hard of Hearing
- Deafblind
- Deafened

www.islington.gov.uk
This guide includes Islington Council services and other national and local organisations.

The council does not necessarily recommend or support these non-council organisations.

Please inform Islington Council if you know of a service for Deaf, Hard of Hearing, Deafblind or Deafened people who live in Islington that should be included the next time the guide is published.

Islington Council has tried its best to make sure that information in this guide is accurate but please remember that the names, contact details and services provided by organisations can change.

Islington Council is not responsible if a website listed in this guide does not work or includes information that is inaccurate.

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Access to Council Services

Access Service

The Access Service is part of Adult Social Services in Islington. It provides information, advice and care support for adults in Islington, including safeguarding (protection of vulnerable adults). If you need help from a social worker, contact the Access Team at Calshot Street for an assessment.

You can also apply for a Freedom Pass through the Access Service (see ‘Transport and Travel’)

Calshot Community Care Centre,
57 Calshot Street,
London N1 9XH

020 7527 6475
020 7527 2299
access.service@islington.gov.uk

Access to Council Services

BSL Live

This is a free service for Deaf people to communicate with Islington Council in BSL. If you have a computer, mobile phone or tablet device with a webcam, you can contact the Council from home or anywhere with broadband or a strong Wi-Fi connection.

Click on the ‘BSL Live’ link on the Council website – www.islington.gov.uk - then an interpreter will appear on the screen and connect you to the Islington Customer Centre.

Go to the Council website and click on the BSL icon. Select ‘BSL Live’ and follow the instructions on the videoclip to download the software. You only do this once. After that, just click on the ‘BSL Live’ button to get straight through to the Council from Monday to Friday, 9am – 5pm.

Any problems using ‘BSL Live’;
help@signvideo.co.uk
**Access to Council Services**

**Disabled Children’s Team**

This team is part of Islington Council’s Children’s Services. You can contact them for advice about care and support for families with deaf or disabled children.

🏠 Northern Health Centre,  
564 Holloway Road,  
London N7 6LB

(Call) 020 7527 3366  
@ disabledchildren.team@islington.gov.uk  
🌐 www.islington.gov.uk/disabledchildren

**Housing Repairs**

This service is for deaf people who live in an Islington Council house or flat. If there is a problem and you need a repair to your house or flat, you can contact Housing Direct. You must tell them your name and address, what repair you need, which room the problem is in and your mobile number (this will help the person doing the repair to send an SMS to tell you when they can come and to let you know when they arrive outside your home).

**Emergency repairs**

You can report emergency repairs that must be done quickly because there is a high risk to health and safety (heating not working, water pipe broken, gas leak, electric power off, boiler breakdown, etc.).

📞 020 7527 2606  
📞 07537 400402  
✉️ deafemergencypreps@islington.gov.uk

Face-to-face: You can go to your Area Housing Office (Monday to Friday, 9:00am – 4:45pm)

**Non-emergency repairs**

You can report repairs that are not urgent because there is no risk to health and safety.

📞 020 7527 5440  
📞 07786 202892  
✉️ repairs@islington.gov.uk  
🌐 www.islington.gov.uk/services/housing

Face-to-face: You can go to your Area Housing Office (Monday to Friday, 9:00am – 4:45pm)
Access to Council Services

Sensory Team
The Sensory Team provides support services to people who are:
- Blind or Partially Sighted
- Deafblind or have a dual sensory loss
- Deaf or Hard of Hearing.

The Team provides specialist assessments relating to sensory impairments which may identify rehabilitation, equipment and/or support needs.

The Team includes a Manager, Social Workers, Care Managers and Rehabilitation Workers (who do assessments and arrange care plans to match a person’s needs).

Archway Community Care Centre,
4 Vorley Road,
London N19 5JH

020 7527 7500
020 7527 7507
07825 098379
sensoryteam@islington.gov.uk
www.islington.gov.uk/sensory

Access to Council Services

Sign Language Interpreting Service
Islington’s in-house service provides:
- British Sign Language Interpreters
- Lipspeakers
- Other support (e.g. Speech to Text Reporters)

It is free for deaf people and you can use it to access:
- Islington Council (meetings about housing, schools, benefits, etc.)
- Islington CCG (health appointments – GP, dentist, optician, etc.)
- Some other services in Islington (e.g. CAB)

For news and information about events for Deaf people, join the ‘Interpreting Islington’ group on Facebook.

Islington Town Hall,
Upper Street,
London N1 2UD

020 7527 6067
020 7527 3962
020 7527 3275
07816 820795
interpreter.signlanguage@islington.gov.uk
Access to Council Services

SignPost

SignPost is Islington’s on-line newsletter for deaf people. It is presented in British Sign Language by a Deaf person and also has subtitles. There is a new SignPost issued every few months that includes lots of useful Council and health information plus news about upcoming events where BSL interpreters will be provided.

SignPost can be viewed on the Council’s YouTube channel (IslingtonTube) or through the Council website – www.islington.gov.uk – by clicking on the BSL icon and searching for ‘SignPost newsletter’.

Videophones

Videophones help Deaf and hearing people communicate using an interpreter on a computer screen. If you need to talk to a person who works for the Council, and no face-to-face interpreter is available, you can ask to use the videophone at the following places:

- Town Hall (Upper Street, N1 2UD) – Reception and Registrars’ Office
- Islington Customer Centre (222 Upper Street, N1 1XR) – Reception, Interview Room and Housing Aid Team
- Archway Community Care Centre (4 Vorley Road, N19 5JH) – Sensory Team Reception

Islington CCG (NHS) also provides videophone access at some GPs for urgent appointments. See ‘Health – GPs with Videophones’

Videophones should not be used for appointments longer than 30 minutes.

The Council website has information about videophones in BSL. Go to www.islington.gov.uk and click on the BSL icon, then look for ‘Council Services’.
Access to Council Services

Website

The Islington Council website – www.islington.gov.uk – has a special area containing information for Deaf people. This is called the Deaf Portal and it has details about Council services for Deaf people, including some BSL videoclips on topics such as:

Sign Language Interpreting

- Sensory Team
- Council Services
- SignPost (Islington’s on-line BSL newsletter with subtitles)
- Videophone Interpreting
- Housing
- Complaints
- Council Tax

Click on the BSL icon on the Council’s homepage and this will take you to the Deaf Portal.

Other Council Services

To access other Council services, such as:

- Anti-social Behaviour
- Benefits Advice
- Children’s Services
- Council Tax
- Fostering and Adoption
- Housing
- Libraries, Leisure Centres and Parks
- Parking
- Planning Permission
- Rubbish and Recycling
- Schools
- Trading Standards

Contact the Islington Customer Centre.

🏠 222 Upper Street, London N1 1XR
📞 020 7527 2000
✉️ contact@islington.gov.uk
🌐 www.islington.gov.uk
Advice, Advocacy and Support

Deaf Welfare Rights Advice Service

Islington Council funds this service to provide information, advice, advocacy, guidance and support to Deaf residents.

Experienced staff can offer help in BSL with:

- Post (letters) or other information you do not understand
- Problems with benefits
- Filling in forms
- Debt advice if you have money problems
- Housing problems
- Consumer rights (if you are not happy with a service or something you bought)

This service happens on:

Tuesdays – Drop-in session (30 minutes per person)
9:30am – 4:00pm (closed for lunch 12:30-1:30pm) and

Wednesdays – Appointments only (1 hour per person)
9:30am – 4:30pm (closed for lunch 12:30-1:30pm)

Islington Customer Centre
222 Upper Street
London N1 1XR

CAB Islington (Citizens Advice Bureau)

CAB has trained volunteers and specialist caseworkers who can give advice on:

- Benefits (applications, appeals and checking you get the right benefits)
- Money (debt problems)
- Housing (repairs and problems)
- Employment (redundancy, unfair dismissal, discrimination at work)
- Utilities (problems with gas, electric or water companies)
- Consumer rights (if you bought something that does not work, or you want to complain about a shop or other service)

To book a CAB appointment with a sign language interpreter, contact the Sign Language Interpreting Service (see ‘Access to Council Services – Sign Language Interpreting Service’)

🏠 CAB, Islington Customer Centre,
222 Upper Street,
London N1 1XR

📞 020 3475 5080
Advice, Advocacy and Support

DeafHope and Young DeafHope (Domestic Violence)

DeafHope provides support to deaf women who are being abused at home or have suffered domestic violence in the past. The team helps women to make choices and stay safe.

Young DeafHope works with young deaf people to raise awareness of abuse and domestic violence. It gives young people information, skills and confidence to stay safe and develop positive relationships.

All enquiries are confidential. DeafHope will ask how you want them to contact you (SMS, email, etc.). You can choose a safe place where you want to meet if you do not want a home visit.

DeafHope,
The Bridge,
Falcon Mews,
46 Oakmead Road,
London SW12 9SJ

020 8772 3241
07970 350366
deafhope@signhealth.org.uk

Disability Action in Islington (DAII)

DAII works with Deaf and disabled people in Islington to get equal access to services and challenge discrimination. BSL interpreters are provided for their debt advice service and monthly Deaf drop-in sessions. See the ‘Quick guide to services for deaf people’ leaflet.

90-92 Upper Street,
London N1 0NP

020 7359 1855
07949 577347
disabilityaction@daii.org

RAD (Royal Association for Deaf people)

See ‘Organisations – Deaf’ for information about RAD’s money advice service and other support services for Deaf people.
CODPUK (Children of Deaf Parents UK)

CODPUK organises events around the South East to provide opportunities for deaf parents and their children to meet in a relaxed environment. Parents can share their experiences with each other and children can realise that there are other children who also have deaf parents.

@ codpuk@gmail.com  
Ω www.codpuk.org.uk

Deaf Parents Deaf Children (DPDC)

DPDC organises social events all over the UK for deaf parents with deaf children. It aims to challenge discrimination and make sure that deaf children have equal rights and opportunities and grow up proud of their deafness and language (BSL). It also supports deaf parents to be involved in decisions made about their children.

@ hello@deafparentsdeafchildren.co.uk  
Ω www.deafparentsdeafchildren.co.uk

Disabled Children’s Team

See ‘Access to Council Services – Disabled Children’s Team’

Deaf Parenting UK

DPUK is a charity that provides support for Deaf parents and helps them to support their children to achieve positive outcomes across all areas of their lives. It works with Deaf parents whose first language is British Sign Language to develop parenting skills and get involved in the community.

@ 0871 264 3323  
Ω 07928 842529  
@ info@deafparent.org.uk  
Ω www.deafparent.org.uk
National Deaf Children’s Society (NDCS)

NDCS supports deaf children, young people and their families. It provides many free services for its members, including:

- Information and helpline
- Events and activities
- Support services (including equipment loan)

📞 0808 800 8880 (freephone)
✉️ helpline@ndcs.org.uk
🌐 www.ndcs.org.uk (live chat available)

National Deaf Services (NDS)

See ‘Mental Health – National Deaf Services’ for information on NDS’ Deaf Children, Young People and Family Service.

Remark! Community

See ‘Organisations – Deaf’ for information about Remark! Community’s activities for Deaf children and young people.’

Young DeafHope

See ‘Advice, Advocacy and Support’ for information about DeafHope’s support service for young people affected by domestic violence.
Laycock Primary School

Laycock is a mainstream school in Islington with a specialist resource base for children aged 3 to 11 who are deaf. Deaf children are fully included in mainstream classes but also have access to speech and language therapy and learning in small groups with Teachers of the Deaf.

〒 Laycock Primary School,
Laycock Street,
London N1 1SW

📞 020 7226 2927
@ office@laycock.islington.sch.uk
🌐 www.laycock.islington.sch.uk

City Lit

This adult education college (near Holborn tube) hosts the annual Deaf Day event and its Centre for Deaf Education has many Deaf and Hard of Hearing students and staff. Communication support is provided for classes.

Courses for deaf people, include:
- English, maths and computing
- British Sign Language
- Driving test theory
- Lipreading and managing hearing loss
- Theatre and arts courses

📞 020 7492 2746
📞 020 7492 2722
📞 020 7492 2743
@ deafskills@citylit.ac.uk (for English, maths and computing courses)
@ deafedu@citylit.ac.uk (for other courses)
@ dds@citylit.ac.uk (for the Deaf and Disabled Support team)
Emergency SMS

Deaf people can contact emergency 999 services (police, ambulance, fire and rescue) by SMS text message from any network and from anywhere in the UK, but you must register first. Do not wait for an emergency (a fire, someone needs an ambulance or you see a crime). Text the word ‘register’ to 999. You will get a reply and must follow the instructions.

- If an emergency happens, text 999 explaining:
- Who (do you need police, ambulance or fire and rescue?)
- What (explain the problem briefly)
- Where (give details about where it is happening – door number, road, postcode, is it near a shop, pub or other place easy to find?)

You will get a reply within two minutes. It will ask for more information or tell you help is coming. If you get no reply after three minutes, send the text again.

If you change your mobile number, you must register again. Remember – this service is for emergencies only!

www.emergencysms.org.uk

Ambulance

If a person needs help to save their life, that is an emergency, so you should use emergencySMS or call 999 or 112 for an ambulance to come.

If it is not an emergency but you need help from a doctor quickly and cannot wait for a GP appointment, contact the ‘Call 111’ service. It is open 24 hours everyday and an advisor or nurse will ask you questions and help you.

- 18001 111
- 111
- www.nhs.uk/111 (information only)

Police

If an emergency happens or you know that a person is in danger, you should contact the Metropolitan Police by using emergencySMS or calling 999. If you are deaf, deafened or hard of hearing and have access to a minicom, dial 18000.

If it is not urgent but you want to contact the police, you can use the non-emergency contacts:

- 18001 101
- 101
- www.met.police.uk/islington
Jobcentre Plus (Barnsbury)

If you are looking for work, live in the Barnsbury area (near Angel tube) and claim any of these benefits:

- JSA (Jobseeker’s Allowance)
- ESA (Employment and Support Allowance)
- IB (Incapacity Benefit)
- IS (Income Support)
- SDA (Severe Disablement Allowance)

Alisoun Probert can offer 1-to-1 support in BSL. She can also advise you if you have any problems with your benefits.

If your postcode starts with:
EC1, WC1 or N1 0**, N1 1**, N1 2**, N1 3**, N1 8**, N1 9**, N1C ***

contact Alisoun to book an appointment.

🏠 Barnsbury Jobcentre Plus,
1 Barnsbury Road,
London N1 0EX

✉️ alisoun.probert@dwp.gsi.gov.uk

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Jobcentre Plus (Other local offices)

Deaf people looking for work can request interpreters for appointments at Jobcentre Plus offices in Finsbury Park (52-53 Medina Road, N7 7JX) and Highgate (1 Elthorne Road, N19 4AL).

RAD (Royal Association for Deaf people)

See ‘Organisations - Deaf‘ for information about RAD’s employment service.
Islington CCG (NHS) provides videophone access at some GP surgeries for Deaf patients who need to see a doctor urgently if there is no face-to-face interpreter available. If you are registered at one of these GP practices, you can ask to use the videophone if you need an emergency appointment.

If your GP does not have a videophone, you can ask to change to a different GP if you live near one with a videophone.

**Islington Central Medical Centre**

- 28 Laycock Street
  - London N1 1SW
- 020 7359 0445
- 0870 890 2618
- [www.islingtoncentralmedicalcentre.org](http://www.islingtoncentralmedicalcentre.org)

- River Place Health Centre

  - Essex Road
    - London N1 2DE
  - 020 3316 8444
  - 020 3316 8445
  - [www.riverplacegrouppractice.co.uk](http://www.riverplacegrouppractice.co.uk)

- The Village Practice

  - 115 Isledon Road
    - London, N7 7JJ
  - 020 7700 6464
  - 020 7700 0414
  - thevillagepractice@nhs.net
  - [www.thevillagepractice.org](http://www.thevillagepractice.org)
Health - Hospitals

Eastman Dental Hospital
📍 256 Gray’s Inn Road,
  London WC1X 8LD
📞 020 3456 7899
🌐 www.uclh.org.uk/edh

PALS (Patient Advice and Liaison Service)
📞 020 7380 9975
✉️ pals@uclh.nhs.uk

Moorfields Eye Hospital
📍 162 City Road,
  London EC1V 2PD
📞 020 7253 3411
✉️ info.moorfields@moorfields.nhs.uk
🌐 www.moorfields.nhs.uk

PALS (Patient Advice and Liaison Service)
📞 020 7566 2325
✉️ pals@moorfields.nhs.uk

Royal Free Hospital
📍 Pond Street,
  London NW3 2QG
📞 020 7794 0500
📞 020 7830 2468
🌐 www.royalfree.nhs.uk

PALS (Patient Advice and Liaison Service)
📞 020 7472 6446 or 6447
📞 020 7472 6463
📞 07860 023323
✉️ rfh.pals@nhs.net

Royal National Throat, Nose and Ear Hospital
📍 330 Gray’s Inn Road,
  London WC1X 8DA
📞 020 3456 7890
🌐 www.uclh.nhs.uk/rntne

PALS (Patient Advice and Liaison Service)
📞 020 7380 9975
✉️ pals@uclh.nhs.uk
Health - Hospitals

St Ann’s Hospital
(for Whittington Health Audiology)

📍 St Ann’s Road,
London N15 3TH
📞 020 8442 6000
🌐 www.whittington.nhs.uk

PALS (Patient Advice and Liaison Service)
📞 020 7288 5551
📞 020 7288 5822
📞 07825 420944
✉️ whh-tr.whitthealthPALS@nhs.net

University College Hospital (UCH)

📍 235 Euston Road,
London NW1 2BU
📞 0845 155 5000 or 020 3456 7890
🌐 www.uclh.nhs.uk/UCH

PALS (Patient Advice and Liaison Service)
📞 020 7380 9975
✉️ pals@uclh.nhs.uk

Health - Hospitals

The Whittington Hospital

📍 Magdala Avenue,
London N19 5NF
📞 020 7272 3070
📞 020 7288 5550
✉️ outpatients.whitthealth@nhs.net (enquiries)
✉️ arti.centralbooking@nhs.net (community appointments)
🌐 www.whittington.nhs.net

PALS (Patient Advice and Liaison Service)
📞 020 7288 5551
📞 0207 288 5822
📞 07825 420944
✉️ whh-tr.whitthealthPALS@nhs.net
Health - Organisations

**Action on Hearing Loss**

See ‘Organisations - Deaf’ for more information about AoHL’s tinnitus helpline.

**Alcoholics Anonymous for the Deaf/deaf**

Alcoholics Anonymous is an independent group for men and women who have drinking problems. It provides the chance for people who are trying to stop drinking to support each other or talk about their experiences in a confidential group.

☎ www.deaf-alcoholics-anonymous.co.uk

**Ménière’s Society**

The Ménière’s Society is a registered charity that supports people with vestibular (inner ear) disorders which causing dizziness and imbalance. It is a national organisation that offers information and support to those affected by vestibular conditions and those who care for them.

☎ 0845 120 2975
☎ info@menieres.org.uk
☎ www.menieres.org.uk

**British Tinnitus Association**

The British Tinnitus Association provides support and information for people with tinnitus in the UK and their carers. They have an education programme and conduct medical research into effective management of the condition.

☎ 0114 258 5694
☎ 0800 018 0527 (freephone)
☎ info@tinnitus.org.uk
☎ www.tinnitus.org.uk
Mental Health

British Society for Mental Health and Deafness

BSMHD is a charity that supports the positive mental health of all deaf people in the UK. It works with the government and NHS to develop mental health services that are accessible for deaf people.

BSMHD also arranges conferences about health issues affecting deaf people and arranges regular meetings across the UK called ‘Healthy Deaf Minds’ to inform the Deaf Community about mental health issues.

@ info@bsmhd.org.uk

To find out more about Healthy Deaf Minds meetings in London:

@ hdmllondon@hotmail.co.uk
@ healthy-deaf-minds-london-subscribe@yahooogroups.com (to join the e-group)

Health - Organisations

SignHealth

SignHealth is a charity that works to improve healthcare and achieve equal access for Deaf people by campaigning and providing support services.

📞 01494 687600
📞 01494 687622
📞 07966 976749
✉️ info@signhealth.org.uk
🌐 www.signhealth.org.uk
National Deaf Services (NDS)

NDS provides a range of mental health services for deaf adults, children and their families. It offers deaf people assessments and supports them to make choices with managing psychiatric, behavioural, psychological, communication and social problems.

National Deaf Services,
South West London and
St George's Mental Health Services NHS Trust,
Springfield University Hospital,
61 Glenburnie Road,
London SW17 7DJ

www.swlstg-tr.nhs.uk/nds/

Deaf Adult Community Service

The NDS adult service covers London and southern England. Staff have experience and knowledge about deaf people with learning disabilities and autism as well as general mental health.

020 3513 4646
020 3513 5629
07766 257846
deafadultservices@swlstg-tr.nhs.uk
BDA (British Deaf Association)

The BDA is a membership organisation that aims to achieve equality for Deaf people through empowerment and campaigning. It works with local Deaf communities and creates opportunities for Deaf people to develop and participate in mainstream society.

Its goals are to make sure that the language, culture, community, diversity and history of Deaf people in the UK is respected and protected,

🏠 BDA Head Office,  
2nd Floor,  
356 Holloway Road,  
London N7 6PA

📞 020 7697 4140  
📞 07795 410724  
✉️ bda@bda.org.uk  
🌐 www.bda.org.uk

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Action on Hearing Loss (formerly RNID)

AoHL provides support for people with hearing loss and tinnitus, including:

- Information and advice about deafness, hearing loss, tinnitus, hearing aids and other equipment
- Hear to Help (community services to help people to use their hearing aids and cope with their hearing loss)
- Day-to-day care for people who are deaf and have additional needs
- Practical advice to help people protect their hearing
- Campaigning to change policies linked to hearing loss
- Supporting research into a future cure for hearing loss and tinnitus

📞 0808 808 9000  
📞 0808 808 0123 (freephone)  
📞 07800 000360  
✉️ informationline@hearingloss.org.uk  
🌐 www.actiononhearingloss.org.uk
DEWA (Deaf Ethnic Women’s Association)

DEWA (formerly Asian Deaf Women’s Association) is a national organisation run by Deaf women. It aims to empower Deaf women from a range of black, Asian and other minority ethnic backgrounds to have more control over their lives and to be active and successful by providing a range of support, such as:

- Arts and crafts activities
- Employment workshops
- Cultural Awareness and Identity workshops
- 1-to-1 support in everyday communication (writing letters, filling in benefits forms, English translations, etc.)
- Cultural events

Women’s Resource Centre,
4th Floor, United House,
North Road,
London N7 9DP

dewadeafethnicwomen@gmail.com
www.dewa.org.uk

Hearing Dogs for Deaf People

Hearing Dogs for Deaf People is a national charity that trains dogs to alert deaf children and adults to sounds (alarm clock, doorbell, smoke alarm, etc.) so they can be more independent. Hearing dogs are free and are trained to match the deaf person’s needs.

01844 348100
01844 348101
info@hearingdogs.org.uk
www.hearingdogs.org.uk
Jewish Deaf Association

The JDA is a national charity that offers support services, information and a range of social, cultural and educational opportunities for people with all levels of hearing loss, people experiencing tinnitus, their friends, families and colleagues.

Julius Newman House,
Woodside Park Road (off High Road),
London N12 8RP

020 8446 4037
020 8446 0502
020 8445 7451
mail@jewishdeaf.org.uk
www.jewishdeaf.org.uk
Remark! Community

Remark! Community is a charity set up to promote equal access to services in BSL and reduce isolation of Deaf people by organising social events, deaf clubs and lunch clubs. It also offers a range of sports, arts and play activities for deaf children and young people, including trips and school holiday playschemes.

020 7269 2620
info@remark.uk.com
www.remark.uk.com

See the leaflet ‘Quick guide to services for deaf people’ for details about the Islington Lunch Club run by Remark! Community.

RAD (Royal Association for Deaf people)

RAD is a charity that promotes equality for Deaf people by offering a range of accessible services for people who communicate using BSL, including:

- Money Advice in BSL: free advice about budget and finance
- Support Services: care for Deaf people with additional needs (learning difficulty or mental health problems) to be independent
- Employment Support: help for Deaf people to find work (CV, application forms, job interviews, etc.)
- Deaf Clubs and other services

0845 688 2527
0845 688 2526
07851 423866
info@royaldeaf.org.uk
www.royaldeaf.org.uk
UK Deaf Sport

UK Deaf Sport aims to encourage Deaf people to participate, to enjoy and to excel at sport.

@ office@ukds.org.uk

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St John’s Deaf Club (Green Lanes)

This Deaf Club, based at a community centre near Manor House tube station, provides a range of social events and activities for Deaf people, including:

- Sports (football, table tennis, darts)
- Games (cards, bingo)
- Church services
- Over 50s club
- Clubs for children and young people

🏠 St John’s Deaf Community Centre, 258 Green Lanes, London N4 2HE

@ stjohnsdeafclub@hotmail.co.uk
🔗 www.stjohnsdeafclub.co.uk
Organisations - Deafblind

Deafblind UK

Deafblind UK is a membership organisation for people who are deafblind or have both a sight and hearing loss. It supports the rights of deafblind people and delivers services to give them control over their lives.

📞 0800 132 320 (freephone)
✉️ 01733 358 356
✉️ info@deafblind.org.uk
🌐 www.deafblind.org.uk

RNIB (Royal National Institute of Blind People)

RNIB is a charity offering practical and emotional support to anyone in the UK living with sight loss. Its helpline provides access to support, advice and equipment to help people with sight problems stay independent.

📍 RNIB Headquarters,
105 Judd Street,
London WC1H 9NE

📞 0303 123 9999
✉️ helpline@rnib.org.uk
🌐 www.rnib.org.uk

Organisations - Deafblind

Sense

Sense is a national charity that supports and campaigns for children and adults who are deafblind. It provides support, advice, information and other services to deafblind people and their families. It also supports people with additional needs who are also either deaf or have a visual impairment.

Its staff, volunteers and communicator-guides provide opportunities to learn new skills, become fully involved in the local community and to live as independently as possible.

📍 Sense Head Office,
101 Pentonville Road,
London N1 9LG

📞 0300 330 9256 (or 020 7520 0972)
✉️ 0300 330 9251 (or 020 7520 0958)
✉️ info@sense.org.uk
🌐 www.sense.org.uk
Organisations – Deafened and HoH

Hearing Link

Hearing Link is a charity for people who have developed any level of hearing loss and their families and friends. It provides information and a support network for people who listen, lipread and use text transcription as their main methods of communication.

📞 0300 111 1113
📞 07526 123255
✉️ helpdesk@hearinglink.org
🌐 www.hearinglink.org

NADP (National Association of Deafened People)

NADP provides information and support for deafened people who have lost all or most of their hearing, and for their families and friends. It helps deafened people to regain their independence and improve their quality of life.

📞 07527 211348
✉️ enquiries@nadp.org.uk
🌐 www.nadp.org.uk

Freedom Pass

Deaf, hard of hearing, deafblind and deafened people can apply for a Freedom Pass to get free access to nearly all public transport in London. A Freedom Pass can be used 24 hours a day.

To get a Freedom Pass, you will need to contact the Access Service and ask for an application form, then they will arrange for you to have an assessment through the South Ongoing Support and Review Team (SOSR Team).

🏠 Calshot Community Care Centre,
57 Calshot Street,
London N1 9XH

📞 020 7527 6475
📞 020 7527 2299
✉️ access.service@islington.gov.uk