

Islington Safeguarding Adults Board

Annual plan 2019-20

Assure Practice					
Make sure our safeguarding practice is person-centred and outcomes-focused					
	What is our aim?	What will we do this year?	Who will do it?	What will success look like?	
A3	Develop richer, better assurance data sets	<p>QAA will set up a data dashboard with individual data sets of the main board partners and develop a richer performance scorecard for the Board.</p> <p>Carry out deep dives around missing people from care homes to obtain assurance from partners</p>	<p>Quality Audit & Assurance (QAA) subgroup</p> <p>QAA Subgroup</p>	<ul style="list-style-type: none"> A wide range of partners are routinely sharing assurance data with the Board including response times, concerns, outcomes, complaints, training and audit/review, demand and capacity. Deprivation of liberty The Board has a better picture of trends of abuse and neglect and organisational responses in the borough. 	
A4	Share the local perspective with national policy makers	<p>Pentonville will raise the need for safeguarding training in prisons at a regional level</p> <p>Attend Pan London and ADASS safeguarding groups</p>	<p>The Board</p> <p>The Board</p>	Local experiences and concerns about resource implications of national policy decisions will be shared through a variety of mechanisms such as national forums and government consultations	
Prevent					
Prevent abuse and neglect where possible					
	What is our aim?	What will we do this year?	Who will do it?	What will success look like?	
P3	Raise awareness of ways to spot scams and prevent financial abuse, including	Hold a service user and carer conference that focus on increasing	Trading Standards SAU	<ul style="list-style-type: none"> Increased public awareness of LPA's and why they might be protective 	

Islington Safeguarding Adults Board

Annual plan 2019-20

	Lasting Power of Attorney (LPA)	awareness around financial abuse and LPA's		<ul style="list-style-type: none"> • Adults with care and support needs and their carers more aware of common types of scams • Increased public awareness around the types of safeguarding abuse 	
P4	Focus early intervention work on high risk situations (prisons, police custody, care homes, isolated people, homelessness)	<p>LBI will maintain a complex case forum.</p> <p>CCG will adapt the Managing Allegations against Staff policy to make it relevant to adults.</p> <p>Pentonville will produce a local aide memoire for staff</p> <p>Police will review the capability and role of their mental health team in early intervention and prevention work</p> <p>C&I FT will undertake a deep dive exercise to ensure the sexual safety of patients within a mental health setting.</p>	<p>Adult Social Care, RADAR meeting, all Board partners</p> <p>CCG</p> <p>Pentonville</p> <p>Police</p> <p>Camden and Islington NHS FT</p>	Board partners can show that they have identified the high risk situations for adults with support needs relevant to their organisation and show how they are taking steps to intervene early to prevent abuse and neglect.	

Islington Safeguarding Adults Board

Annual plan 2019-20

		<p>Increase awareness around homelessness and safeguarding amongst frontline professionals and amongst housing staff</p> <p>Increase awareness around homelessness and safeguarding, and the duty to refer.</p>	<p>Adult Social Care and Housing service</p> <p>Moorfields Eye Hospital NHS Foundation Trust and All Board partners</p>	<p>Hold a workshop for professionals who could come in contact with homeless people to manage their care needs effectively</p>	
P5	<p>Work with local faith-groups, culture-specific organisations and community groups to raise awareness, particularly about hidden types of abuse</p>	<p>SAU will take part in Carers week events, World Elder Abuse Day to raise awareness, White Ribbon Day</p> <p>Voluntary Action Islington to be the link between the board and the voluntary sector.</p> <p>Ensure written information is available to adults at risk and their families about safeguarding adults in languages other than English including contact details</p> <p>Hold events during Carers Week to raise awareness of carer needs and rights,</p>	<p>Statutory partners (health, local authority and police) working with non-statutory partners</p> <p>Voluntary Action Islington</p> <p>Whittington Hospital</p> <p>Moorfields Eye Hospital NHS Foundation Trust</p>	<p>Through working with local groups, awareness of hidden types of abuse has been raised.</p> <p>This will also allow promotion of the safeguarding adults training to the voluntary sector</p>	

Islington Safeguarding Adults Board

Annual plan 2019-20

		and work in partnership with CarersUK			
Respond					
Respond to abuse and neglect in a timely and proportionate way					
	What is our aim?	What will we do this year?	Who will do it?	What will success look like?	
R1	Share learning effectively across the NCL area for a range of serious incidents including SARs, DHRs, Coroner's inquests	Learn lessons from the SAR into 'Yi' by sharing and reflecting on the learning and action plans	Board	<ul style="list-style-type: none"> The Islington Board will have shared and learnt lessons from a range of experiences across the NCL area. Share guidance for professionals on homelessness and safeguarding 	
R3	Empower adults who have experienced abuse or neglect	<p>Obtain evidence around the use of the MSP approach being embedded into practice by all partners</p> <p>Co-produce a leaflet explaining the safeguarding process and what to expect to help increase service user and carers awareness</p> <p>Increase awareness about advocacy services to staff and service users</p>	<p>QAA Subgroup</p> <p>SAU and service user and carer subgroup</p> <p>All partners</p>	<ul style="list-style-type: none"> Information leaflets with advice about surviving abuse Increased awareness among professionals of pathways to talking therapies, Victim Support and IRIS project Promoted the social services access line for reporting abuse Support the Safer Islington Partnership's development of safe havens 	
R4	Up-skill professionals	Take part in a NCL-wide MCA task and finish group to obtain updates and help maintain consistency	NCL learning and culture change task & finish group led by Camden & Haringey	<ul style="list-style-type: none"> Modern slavery training delivered to a range of professionals and first responders in the borough. 	

Islington Safeguarding Adults Board

Annual plan 2019-20

		<p>across borough with the new LPA changes</p> <p>MCA delivery and planning- share the work of restrictive practice happening locally with board partners</p> <p>Review current practice across the trust to ensure all staff have access to legal advice relating to safeguarding and MCA/Dols concerns</p> <p>Increase awareness of the importance of good nutrition in adults with care and support needs who may have other underlying issues</p>	<p>QAA Subgroup</p> <p>Camden and Islington NHS FT</p> <p>Islington CCG</p>	<ul style="list-style-type: none"> • Promote good nutrition at Islington GP networks, care home forums • Share the Pressure ulcer education and awareness leaflet with service user and carer forums 	
R5	Learn from mistakes	<p>The SAR subgroup will reflect on the BB&CC SAR and how the process for SARs could be managed better in the future.</p> <p>Develop a dedicated safeguarding area on the</p>	<p>Safeguarding Adults Review (SAR) and QAA subgroups</p> <p>London Fire Brigade</p>	<p>The Board will have effective mechanisms for ensuring that learning from complaints and recommendations from multi-agency reviews and safeguarding adults reviews are acted on promptly.</p>	

Islington Safeguarding Adults Board

Annual plan 2019-20

		<p>intranet to help disseminate learning from SARs and highlight best practice</p> <p>Assure board members that the key findings from the SARs have been effectively incorporated into your organisations culture</p>	All board partners		
<p>Learn Change culture, drive learning and improvement</p>					
	What is our aim?	What will we do this year?	Who will do it?	What will success look like?	
L2	Support partner organisations to analyse and improve their organisational culture around safeguarding, learning from mistakes and applying the Duty of Candour	<p>QAA will run a seminar with Board partners to identify culture change priorities and approaches to be adopted.</p> <p>Develop and implement a duty of candour policy</p> <p>Build a safeguarding infrastructure through the Trust Safeguarding Hub to ensure competent performance of formal safeguarding adults processes across the Trust</p>	<p>Board, QAA subgroup</p> <p>Age UK</p> <p>Camden and Islington NHS FT</p>	Through tools such as appreciative enquiries or proven culture change models, partner organisations are helped to develop healthier cultures, have a better understanding of their particular weaknesses and are working to address them.	

Islington Safeguarding Adults Board

Annual plan 2019-20

L3	Develop safeguarding and Mental Capacity Act champions	<p>LBI Adult Social Care will continue to lead the practitioner forums</p> <p>Age UK will provide further refresher training in MCA for its service leads and managers</p> <p>SHP will identify and develop safeguarding champions across its services</p> <p>LFB will appoint a SAR champion to facilitate enhanced understanding of the SAR system and allow a coordinated and consistent approach internally to learning from SARs</p> <p>Safeguarding Champions will receive comprehensive training and updates on the Mental Capacity (Amendment) Act 2019</p>	<p>Safeguarding Adults Unit and all partner organisations</p> <p>Age UK</p> <p>SHP</p> <p>London Fire Brigade</p> <p>Moorfields Eye Hospital NHS Foundation Trust</p>	<ul style="list-style-type: none"> • Train-the-trainer model for disseminating basic training in partner organisations developed • Professionals have access to support from a 'champion' in their organisation • Champions are clear about referral pathways and thresholds and the Mental Capacity Act and able to share this knowledge within their organisation • Expand the range of guidance available to professionals particularly in regard to complex cases 	
----	--------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--

Islington Safeguarding Adults Board

Annual plan 2019-20

L4	Tailored learning and development for different groups of professionals	<p>LBI to join the Teaching Partnership to support social work practice</p> <p>Whittington health to ensure making safeguarding personal is covered in relevant training courses for professionals</p> <p>LBI will set up a Modern slavery and human trafficking board to establish partnership delivery in this area</p> <p>LBI will set up a Transitions board to establish close working with young adults who are moving to adult services</p>	<p>Adult Social Care and all partner organisations</p> <p>Whittington Health</p> <p>Safer Islington Partnership</p> <p>Children services</p>	<ul style="list-style-type: none"> The Board has mapped the learning needs of partner organisations and their staff/volunteers Partner organisations have a differentiated learning & development offering (training, supervision, mentoring or coaching) specific to the needs of first responders, mainstream practitioners and advanced practitioners <p>The board aims will be to look at all aspects including raising awareness, training, referral pathways and support / investigative processes</p>	
L5	Hear the voices of residents, service users and carers	LBI Adult Social Care to strengthen links with other resident, carer and service user forums	Safeguarding Adults Unit, LBI Commissioners, Service User & Carer (SU&C) subgroup, All partners	Strengthened public, service user and carer engagement is influencing the work of the Board	

Islington Safeguarding Adults Board

Annual plan 2019-20

		<p>Share positive patient/service user's stories with the board</p> <p>Ensure information is obtained from individuals who use your service about the outcomes they wish from the safeguarding process and review whether they achieved these</p> <p>Service users, carers, Alheimers Society and Mencap will continue to be represented and consulted on the Learning Disability and Dementia Working Group.</p>	<p>All partner organisations</p> <p>All partners</p> <p>Moorfields Eye Hospital NHS Foundation Trust</p>	<p>Service users to have a better understanding of the safeguarding process</p>	
--	--	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------	--

NCL ALIGNED AIMS

R2	Collaborate and conduct deep-dives on areas of practice, such as MSP, DoLS or the victim/survivor's journey	To be confirmed by NCL group	NCL learning and culture change task & finish group to be set up by Camden & Haringey	Assurance that partner organisations across the NCL footprint are working to best practice and working to improve any areas of concern.	*Aligned aim
----	-------------------------------------------------------------------------------------------------------------	------------------------------	---------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------	--------------