

# Islington Safeguarding Adults Board

## Strategic Plan 2022 - 25



People are at the heart of safeguarding...from those adults supported by partner agencies to stay safe, to the general public on the lookout for abuse and neglect, to the people who work with our community to keep adults

### Our values

### Our priorities

#### Personalisation

Person-centred and person-led practice  
Capture the perspective of the person  
Foster transitional safeguarding practice



We will develop key performance indicators to monitor practice and report to the ISAB on areas for improvement or the impact of ISAB activity. We will also seek assurance on the implementation of Liberty Protection Safeguards to ensure new processes keep personalisation at the heart of practice.

#### Equalities

Ensure we safeguard everyone  
Understand and counteract inequalities in safeguarding practice  
Address bias, including unconscious bias



We will explore how we can reach out to communities previously under-represented within safeguarding data to explore what we need to do differently so that all our communities understand our collective duties to support adults at risk stay safe.

#### Openness

Accountable for what we do  
Open to hearing lived experience  
Encourage professional curiosity  
Transparency in safeguarding practice



We will continue to review practice to ensure this meets expectations to support adults who, because of illness or disability, lack capacity. We will also review how well policy developments have improved practice of known risks such as pressure ulcer care or financial abuse.

#### Proportionate protection through partnership

Seek assurance about culture, capabilities, commissioning and processes  
Link with new partners in the community  
Strengthen multi-agency escalation pathways



We will lead (working with Islington Community Safety Partnership)) on a review of how well we work together to ensure effective transitional safeguarding practice in Islington. We will also work with the Modern Slavery board to fight organised criminal exploitation of our residents.

#### Learn

Learn from each other to prevent future harm  
Share the knowledge  
Train staff and volunteers  
Review and reflect together when things go wrong



We will establish clear mechanisms for disseminating learning arising from our audit and care review activity. We will report on steps taken to improve multi-agency policy and practice and the impact this has had for adults at risk or experiencing abuse in Islington.

#### Empower

Empower individuals  
Engage with community groups  
Advance advocacy



We will lead also on multi-agency response to concerns arising from 'self-neglect' so that we can be confident our practitioners have a common understanding of how our shared values and processes support personalised interventions to reduce risk and empower people to achieve their full potential.

## About our priorities

Our key priorities for the year ahead are set out here. Our priorities are shaped by our values. These incorporate the Care Act 2014 safeguarding principles, but we've added another two key priorities: personalisation and equalities.

We are committed to embedding these values across each of ISAB's activities. The sub-groups will each lead on two priority areas, actively engaging with experts by experience (including through our service user and carers forum) to demonstrate coproduction and co-delivery in action.

We know the value and importance of the making safeguarding personal in Islington but some recent serious cases suggest we are still not getting this right. We need to make sure we are hearing the voice of the person we safeguard and involve them in decisions about how best to keep them safe.

We will continue to develop a safeguarding culture that focuses on the personalised outcomes desired by people with care and support needs who may have been abused or neglected.

For example, personalisation matters when we consider the risks faced by young people transitioning into adulthood, who, because of previous adverse experiences, ill health or hidden disabilities, may need a more flexible, nuanced approach to safeguarding.

Every person, no matter their race, age, disability, gender, sexuality or religion deserves to be treated with dignity and if they meet the criteria in the Care Act 2014 properly safeguarded. We will work to understand and improve equalities and to address bias, including unconscious bias.

All our partners are signed up to working collaboratively towards achieving these priorities. We will also involve service users and carers throughout our work so that our work is informed by their experience. Some of the work of our Board will be delivered by the Board subgroups.

They are:

- QAA - Quality, Audit & Assurance subgroup
- P&L - Prevention & Learning subgroup
- SAR - Safeguarding Adults Review subgroup
- SU&C - Service User and Carer subgroup