

# Annual Parking Report 2018-2019

## 1. Introduction

The following represents London Borough of Islington's 2018 - 2019 annual report for Parking Services. Statutory Guidance, published by the Secretary of State for Transport under section 87 of the Traffic Management Act 2004 advises that Annual Reports should include the following information whenever possible:

#### 1.1 Financial

- Total income and expenditure on the parking account kept under section 55 of the Road Traffic Regulation Act 1984 as modified by regulation 25 of the Civil Enforcement of Parking Contraventions (England) General Regulations 2007
- Breakdown of income by source (i.e. on-street parking charges, on-street penalty charges and off-street penalty charges)
- Total surplus or deficit on the parking account
- Action taken with respect to a surplus or deficit on the parking account
- Details of how any financial surplus has been or is to be spent, including the benefits that can be expected as a result of such expenditure.

#### 1.2 Statistical

- Number of higher level penalty charge notices issued
- Number of lower level penalty charge notices issued
- Number of penalty charge notices paid
- Number of penalty charge notices paid at discount rate
- Number of penalty charge notices against which an informal or formal representation was made
- Number of penalty charge notices cancelled as a result of an informal or a formal representation is successful)
- Number of penalty charge notices written off for other reasons (e.g. an error by the civil enforcement officer or driver untraceable)
- Number of vehicles immobilised
- Number of vehicles removed

### **1.3** Performance against targets

• Performance against any parking or civil parking enforcement targets. Authorities should note the recommendations through

## 2. Financial Data

| Income from        | 2016/17 | 2017/18 | 2018/19 |
|--------------------|---------|---------|---------|
|                    | £'000   | £'000   | £'000   |
| PCNs               | 12,912  | 12,479  | 14,851  |
| Permits & Vouchers | 7,454   | 7,450   | 7,197   |
| Pay & Display      | 8,982   | 9,827   | 10,728  |
| Suspension         | 2,953   | 2,375   | 2,543   |
| Sundries           | 212     | 447     | 342     |
| Total income       | 32,513  | 32,579  | 35,661  |
| Total Expenses     | 13,063  | 11,873  | 12,108  |
| Net Income         | 19,450  | 20,706  | 23,554  |

### Table 2.1 Income Sources

Income received from parking charges is paid into a Ring-fenced Parking Account ("RPA"), to comply with section 55(1) Road Traffic Regulation Act (RTRA) 1984. Any surplus is appropriated into the Council's General Fund at the year end.

The Council's expenditure from the General Fund includes expenditure on areas such as highways investment, roads and footways, highways maintenance, environmental improvements, concessionary fares and transport for pupils with special educational needs. Total expenditure on these areas has consistently been greater than the surplus generated on the RPA. (See table 2.2).

### Table 2.2 Breakdown of Surplus

| Appropriation of Net Income (How<br>Surplus was Spent) | 2016/17 | 2017/18 | 2018/19 |
|--|---------|---------|---------|
|  | £'000   | £'000   | £'000   |
| Concessionary Fares                                    | 12,907  | 12,180  | 12,249  |
| Accessible Community Transport                         | 4,305   | 4,426   | 4,779   |
| Highways, Transport and<br>Environmental Improvements  | 2,238   | 4,099   | 6,526   |
| Total Appropriation                                    | 19,450  | 20,706  | 23,554  |

# 3. Statistical Data

## Table 3.1 Number of Penalty Charge Notices (PCN) issued.

| 2016/17 | 2017/10          | 2010/10   |
|---------|------------------|---|
| 2016/17 | 2017/18          | 2018/19   |
| 111,907 | 116,884          | 112,833   |
|         | ·                |   |
| 35,204  | 47,092           | 50,171  |
| -       | -                | -   |
| 12,994  | 9,322            | 9,452   |
|         | -                |   |
| 76,154  | 78,743           | 87,884  |
|         | -                |   |
| 236,259 | 252,041          | 260,340   |
|         | 12,994<br>76,154 | 111,907116,88435,20447,09212,9949,32276,15478,743 |

## Table 3.2 Number of representations received.

|  | 2016/17 | 2017/18 | 2018/19 |
|--|---------|---------|---------|
|  |         |         |         |
| Number of penalty charge notices<br>against which an informal or formal<br>representation was made   | 71865   | 81923   | 81510   |
| Number of penalty charge notices<br>cancelled as a result of an informal or<br>a formal representation is successful)                                      | 27511   | 30395   | 21482   |
| Number of penalty charge notices<br>written off for other reasons (e.g. an<br>error by the civil enforcement officer<br>or driver untraceable <sup>1</sup> | 7109    | 18299   | 25371   |
| Total Vehicles clamped   | 11      | 9       | 5       |
| Total Vehicles removed to pound  | 202     | 148     | 214     |

<sup>&</sup>lt;sup>1</sup> This is taken to mean the 'Number of penalty charge notices 'written off' (cancelled) when no representations have been received'.

## 4. Performance against targets

4.1 Enforcement targets and performance for releasing vehicles from clamping and pound.

The target time for releasing vehicles from (a) clamping is 2 hours after payment and (b) removals is 5 minutes after payment.

During 2018-19, 3 (60%) clamped vehicles were released within the target time and 209 (97.66%) of removed vehicles were released within the target time.

4.2 Correspondence target for responding to appeals against Penalty Charge Notice within 10 working days.

This target was not met throughout 2018-19.

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