

ScootAbility Terms and Conditions of Membership

ScootAbility has set out the following terms and conditions in order to provide a safe and efficient service. All applicants must read and agree to the conditions below before submitting an application or borrowing a Personal Mobility Vehicle (PMV)*.

Please note: Signing the application form confirms you consent to the terms and conditions stated below:

- The Highway Code (provided with your membership pack) and any by-laws must be adhered to and the PMV operated in a controlled and safe manner at all times.
- At all times due care and attention must be observed when using the equipment to ensure your own safety and that of others.
- PMVs must not be left unattended in unsafe locations. If the scooter is to be left unattended it must be securely and safely parked and if appropriate the key removed. Padlocks will be provided for the overnight storage of PMVs in outdoor or communal areas and when these are provided they must be used to comply with the requirements of our Insurance Policies.
- The PMV and associated equipment must be returned at the agreed time and in good condition. You must inform us of any accidents, damage or problems that may occur. Repeated failure to return the PMV at the agreed time may result in your membership being withdrawn.
- In the interests of health and safety, you must not carry any passengers on the PMV.
- Avoid using a vehicle if you are suffering from any condition that would prevent you from safely operating a PMV.
- PMVs must not be used if you are under the influence of any stimulant, medication or alcohol that may affect your ability to use the PMV safely.
- You must notify ScootAbility in writing as soon as possible if at any time you become aware of any change in your personal circumstance or medical condition that may prevent you from using a PMV safely.
- It may be necessary for ScootAbility to consult your Doctor or Carer to confirm that you are fit to join the scheme.
- ScootAbility cannot accept responsibility for any injury, loss, damage or inconvenience arising from the misuse of any vehicle it supplies.
- Your contact details will be disclosed to ScootAbility partners for provision of the training / home assessment and for the delivery and collection of the PMVs.
- ScootAbility reserves the right to refuse or withdraw this service if any of the above conditions are not met.