

Information for Disabled People Living in Islington, Their Families and Their Carers

Islington Council takes disability issues seriously. It is committed to talking to people to find out what they need. The Council's Disability Equality scheme is working to make sure that disabled people are treated equally.

This fact sheet is to provide you with information to get advice and support to make life easier. Every attempt has been made to make sure that the information is up to date and accurate.



This fact sheet has been produced by

Islington Central Reference Library
2 Fieldway Crescent, London N5 1PF
E: centralref.library@islington.gov.uk
T: 020 7527 6931
F: 020 7527 6939
W: www.islington.gov.uk/libraries

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Information and Support

Assessing your needs

Information and Access Team

T: 020 7527 2299

Minicom: 020 7527 6475

F: 020 7527 5114

E: access.service@islington.gov.uk

Help for you and your carer to assess your needs. The team enables you to make choices to live independently.

Disability Action in Islington (DAII)

90 – 92 Upper Street

N1 0NP

T: 020 7354 8925 (office)

Information and Advice Line: 020 7226 0137 (Mon 2-4pm, Tues 2-4pm, Thu 10am – 12pm).

Minicom: 020 7359 1891

F: 200 7359 1855

E: info@daii.org

W: www.daii.org

An organisation controlled and run by disabled people. Has a range of services including an information and advice service. Drop-in service Tuesday 10am-12pm Wednesday 2pm-4pm.

Services for Adults

To see some of the services specifically for disabled people, their families and carers see Islington Council website: www.islington.gov.uk

From the main menu select:

Health and social care (left hand side of the page)

People with disabilities

Related information (link on the right)

Disability issues

Library Services For Disabled People

Islington Libraries have services for people with all types of disabilities. In addition the Home Library Service is available to anyone who is unable to get to the library because they are housebound or have mobility difficulties.

For information about the services, opening hours or for access details see:

www.islington.gov.uk

Select: **Education**
 Libraries
 More than just books
 Services for disabled people

Support for People with Mental Health Problems

For information and help for adults with mental health problems contact one of the community mental health teams. All offices are open Monday to Friday 9am to 4.45pm.

Archway & Drayton Community Mental Health Team

1 Louther Road
N7 8US
T: 020 3317 6370

Calshot Community Mental Health Team

Southwood Smith Centre
11 Southwood Smith Street
N1 0YL
T: 020 3317 4850
F: 020 7690 3655

Canonbury Community Mental Health Team

Southwood Smith Centre
11 Southwood Smith Street
N1 0YL
T: 020 3317 4850
F: 020 7690 3655

Elthorne Community Mental Health Team

Elthorne Community Care Centre
17–23 Beaumont Rise
N19 3AX
T: 020 3317 6200
F: 020 7527 7307
E: elthorne.intray@islington.gov.uk

Islington Mind

Manor Gardens Centre
Manor Gardens
N7 6LA
T: 020 7561 5289
F: 020 7272 6797
E: admin@islingtonmind.org.uk
W: <http://www.islingtonmind.org.uk/services.asp>

Islington Mind is one of the major mental health service providers in the Borough. It is open Mon to Fri, 9.30am – 5.00pm. The online Mental Health Directory contains a wide range of mental health information for service users, professionals and people looking for information.

Islington People's Rights Mental Health Welfare Rights Project

Islington People's Rights Mental Health Team
Manor Gardens Centre
N7 6JZ
T: 020 7561 3685: (Advice Line open Mon, Tues, Fri 2pm - 4pm).
Offers advice, legal services, counselling and information to Islington inpatients and outpatients and their families.

Information for Blind or Visually Impaired People

A free directory has been launched by the Royal National Institute for the Blind (RNIB) to help blind and visually impaired people living in the boroughs of Camden and Islington to find out what services are available to them. The directory provides contact details for both local and national organizations. It also lists facilities aimed at ensuring that people with sight problems can maintain their independence, find specialist assistance and obtain advice on a range of topics. It is available from RNIB and is produced in braille, tape, electronic and print formats. It can be downloaded by clicking the link below:

http://www.islington.gov.uk/DownloadableDocuments/HealthandSocialCare/Pdf/IsI_vi_directory.pdf

Royal National Institute of Blind People (RNIB)

105 Judd Street

WC1H 9NE

T: 020 7388 1266

Helpline: 0303 123 9999 (Monday to Friday, 8.45am – 5.30pm).

F: 020 7388 2034

E: helpline@rnib.org.uk

W: www.rnib.org.uk

Provides free information and advice. Interpreters can be arranged for most languages.

Information for people who are deaf or hard of hearing

Royal National Institute for Deaf People (RNID)

19-23 Featherstone Street

EC1Y 8SL

T: 020 7296 8000

Information Line: 0808 808 0123 (Freephone)

Textphone: 0808 808 9000 (Freephone)

F: 020 7296 8199

E: information@rnid.org.uk

W: www.rnid.org.uk

Offers information services and support to deaf and hard of hearing people.

Islington Sensory Disabilities Team

23-26 Albans Place

N10NX

The Sensory Team provides specialist support services to Islington residents over 18 years old, who are blind, visually impaired, deaf or hard of hearing, those who are deaf-blind or people who have dual sensory loss. Offices are open Mon-Fri, 9am-1pm, 2pm-5pm.

Blind/Visually Impaired/Deaf-blind people: Mondays 2.00pm – 4.30pm

Voice: 020 7527 4443

Mobile SMS: 0782 5098 053

Minicom: 020 7527 3282

F: 020 7527 4345

E: sensoryteam@islington.gov.uk

W:

http://www.islington.gov.uk/directories/page.aspx?dir=LTASS&dir_name=LTASS&docid=0901336c805a5dba

Deaf and Hard of Hearing (HoH) people:

(By appointment only):

Thursdays 9.30 am – 12 pm

The slots will be 30/60 minutes appointments for each service user booked to see the Duty Social Worker.

Provides services on: Specialist assessment; Social Work/Care Management support; Deaf/HoH Equipment; Deaf/HoH Registration; Freedom Pass; Information and Advice.

Voice: 020 7527 4443
Mobile SMS: 0782 5098 053
Minicom: 020 7527 3282
F: 020 7527 4345
E: sensoryteam@islington.gov.uk

DISC/RAD Services for Deaf People

Tuesdays: 10.00am - 1pm and 2pm - 4pm
Drop-in Session only. Half hour slots.

DISC Advisor: Alice O'Dell
E: alice.o'dell@islington.gov.uk
DISC SMS: 0793 0699 031
DISC Fax: 0207 383 4773

Wednesdays: 10.00am – 1pm and 2pm – 4pm
Appointments only. One hour slots

Clients can have only one slot, not both. Provide services on Welfare Benefit, Legal Advice, Housing Advice, Debt/Financial Advice, Assistance with reading/translating letters, Advocacy.

Appointments are booked via Reception only:

Voice: 020 7527 4443
SMS/Text: 0782 5098 379
Minicom: 020 7527 3282
F: 020 7527 3279

Housing Aid Advice at St. Albans Place

For Deaf/HoH, Blind and Visually Impaired People

3rd Fri of every month 9.30am – 1pm

2nd Tue of every month 9.30am – 1pm

Appointments must be booked in advance via Reception and are for one hour:

Voice: 020 7527 4443
Mobile/SMS 0782 5098 053
Minicom: 020 7527 3282
F: 020 7527 3279
E: stalbans.reception@islington.gov.uk

Sign Language Interpreting Services

The Sign Language Interpreting Service has a team of in-house interpreters who provide services to Islington Council, Islington Primary Care Trust (PCT) and some other local service providers. BSL interpreters work from Mon to Fri, 9am to 5pm. Advance notice is required for work outside these hours.

If you require the Sign Language Interpreting Service, please contact:

Voice: 020 7527 3962

SMS: 07816 820 795

Minicom: 020 7527 6067

F: 020 7527 3275

E: interpreter.signlanguage@islington.gov.uk

W: http://www.islington.gov.uk/advice/community_advice/sign_language_interpreter/default.asp

Children with Disabilities

Disabled Children's Team

The Northern Health Centre

580 Holloway Road

N7 6LB

T: 020 7527 3366

F: 020 7527 3883

Gives advice to Islington children and young people with a disability as well as advice for their families. Mon – Fri 9am – 5pm

Information for Carers, Including Young Carers

Carers play a large part in the life of the disabled person. The main carer could be a member of the family, a friend or a health care worker. The following organisations offer information and advice to carers.

Islington Carers Centre

53 Hargrave Road

N19 5SH

T: 020 7263 9080

E: islingtoncarers@btconnect.com

W: <http://www.islingtoncarerscentre.org/>

The centre offers information and support to all carers living in Islington. They also organise recreational and leisure activities.

Carers UK

20 Great Dover Street

SE1 0EE

T: 020 7378 4999; **Advice Line:** 0808 808 7777

F: 020 7378 9781

E: adviceline@carersuk.org

W: <http://www.carersuk.org/Home>

An organisation that provides carers with national and local information about practical and financial support.

Islington Young Carers Project

608 Holloway Road

N19 3PH

T: 020 7272 6933

F: 020 7272 5605

E: islington.youngcarers@family-action.org.uk

W: www.family-action.org.uk

Islington Young Carers Project is part of Family Action. It provides support for young people and children between 5 and 25 who have responsibility for caring for a family member.

Open Monday – Friday 9.30 am to 5.30pm

Young Carers Net

Princess Royal Trust for Carers

Unit 14 Bourne Court

Southend Road

Woodford Green

Essex

IGH 8HD

T: 0844 800 4361

F: 0844 800 4362

E: help@carers.net

W: <http://www.youngcarers.net/>

This is an online resource, which provides information and support to children and young adults who are carers. It is part of the Princess Royal Trust for Carers.

Travel

Freedom Pass

The Freedom Pass is available to people with disabilities. It enables you to travel free on buses, trains, trams, tube and DLR services in London. It is paid for by your local council.

Apply at your local community care centre.

See: www.islington.gov.uk

Select: Freedom Pass – Disabled

Blue Badge Team

Parking Services

PO Box 46106

EC1B 1BR

Website: www.islington.gov.uk

A person with mobility problems can apply for a Blue Badge for use as a passenger or a driver. The badge is only valid for on-street parking. The Blue Badge is issued by your local authority

Scootability Scheme

The service is provided by the London Boroughs of Camden and Islington. It is for permanent residents of Camden and Islington who are aged 16+ with mobility impairments. The vehicles are available to loan for up to seven days at a time.

Membership is by application form and is currently free. You can download an application form at:

http://www.islington.gov.uk/DownloadableDocuments/HealthandSocialCare/Pdf/ScootAbility_application_form_Nov_2010.pdf

For more information, contact:

Accessible Transport Service

Bidborough House

38-50 Bidborough Street

WC1H 9DB

T: 020 7974 2420

Textlink: 020 7974 6866

E: scootability@camden.gov.uk

W: <http://www.islington.gov.uk/Transport/accessibletransportmobility/scootability.asp>

Motability Car Scheme

The Motability Car Scheme enables disabled people to use their government-funded allowances to obtain a new car, powered wheelchair or scooter.

W: www.motability.co.uk

Enquiries about the Motability Car Scheme

Motability Operations

City Gate House

22 Southwark Bridge Road

SE1 9HB

T: 0845 456 4566 (8.30am -5.30pm Monday – Friday)

Minicom: 0845 675 0009

Enquiries about Wheelchair & Scooter Scheme

See Motability Car Scheme (above)

Employment/ Training

Working for Islington Council

Islington Council is an equal opportunities employer. The Council's employment policy is that all its employees are treated fairly and without discrimination. For council jobs in Islington see Islington Council website:

www.islington.gov.uk

Select: Jobs and Careers

Directgov

For employment information for people with disabilities see

<http://www.direct.gov.uk/en/index.htm>

Select: Disabled people

Select: Employment support

Remploy

18c Meridian East

Meridian Business Park

Leicester

LE19 1WZ

T: 0845 155 2700 (General Enquiries)

Minicom: 0845 155 0532

F: 0845 155 2701

E: info@remploy.co.uk

W: www.remploy.co.uk

Helps disabled people and people with long-term health conditions find employment. Also provides advice, training and guidance during the job seeking process.

Nearest local branch:

Remploy

London Euston
101 Euston Road
NW1 2RA

T: 0300 456 8035

F: 0845 155 2609

E: londoneuston.branch@remploy.co.uk

W: <http://www.remplo.co.uk/contactus/ourbranches/londoneuston.ashx>

Open 9am to 5pm Monday to Friday.

Vocational Rehabilitation

Remploy
18c Meridian East
Meridian Business Park
Leicester
LE19 1WZ

T: 0845 146 0501

E: vocationalrehabilitation@remplo.co.uk

Equipment and Resources

Disabled Living Foundation

380-384 Harrow Road
W9 2HU

T: 020 7289 6111 (9am – 5pm Monday – Friday)

Helpline: 0845 130 9177 (10am – 4 pm Monday – Friday); **E:** helpline@dlf.org.uk 10am – 4pm Monday – Friday

Textphone: 020 7432 8009

E: centre@dlf.org.uk

W: www.dlf.org.uk

Gives advice about all types of disability equipment and mobility products. There is also an Equipment Demonstration Centre open daily from 10-am to 4pm for visitors who wish to see and experience equipment for themselves. To book an appointment call 020 7289 6111.

AbilityNet

T: 0800 269 545

F: 01926 407 425

E: enquiries@abilitynet.org.uk

W: : www.abilitynet.org.uk

Course enquiries:

T: 01926 312 847

F: 01926 407 425

E: courses@abilitynet.org.uk

Assists adults and children to use computers and the internet by adjusting the equipment and by providing support for the user.

Remploy Healthcare

Sheffield Road

Whittington Moor
Chesterfield
S41 8NJ

T: 0845 146 0600

F: 01246 453 881

E: sales@remployhealthcare.com.uk

W: <http://healthcare.remploy.co.uk/>

This is a commercial organisation. It provides a wide range of products and services for disabled people.

Leisure and Recreation

Directgov

For information for disabled people on leisure and recreational activities including visiting places of interest, sport, performing arts and leisure at home see

W: www.direct.gov.uk

Disabled people

Everyday life and leisure

DisabledGo

DisabledGo Office

Ardent House

Gates Way,

Stevenage

Herts

SG1 3HG

T: 0845 270 4627

Textphone: 07971 42513

E: questions@disabledgo.com

Free online guide with access information for shops, services, hotels, pubs, restaurants across the UK.

Useful Websites

Enabled People

www.enabledpeople.co.uk

Provides useful links for disabled people but website has not been updated since March 2010 so will not reflect recent changes in service provision.

Accessatlast.com

www.accessatlast.com

Accessible holidays and accommodation for disabled and elderly people.

DIAL UK

www.dialuk.info

Provides advice and information on all aspects of living with a disability.

Every effort has been made to ensure the information included is accurate. We cannot accept responsibility if an organisation no longer exists or if information has changed.

Islington Library & Heritage Services

Archway Library T: 020 7527 7820	Hamlyn House, Highgate Hill N19 5PH E: archway.library@islington.gov.uk
Central Library T: 020 7527 6900	2 Fieldway Crescent N5 1PF E: centrallending.library@islington.gov.uk
Finsbury Library T: 020 7527 7960	245 St John Street EC1V 4NB E: finsbury.library@islington.gov.uk
John Barnes Library T: 020 7527 7900	275 Camden Road N7 0JN E: johnbarnes.library@islington.gov.uk
Lewis Carroll Library T: 020 7527 7936	166 Copenhagen Street N1 0ST E: lewiscarroll.library@islington.gov.uk
Mildmay Library T: 020 7527 7880	21-23 Mildmay Park N1 4NA E: mildmay.library@islington.gov.uk
N4 Library T: 020 7527 7800	26 Blackstock Road N4 2DW E: n4.library@islington.gov.uk
North Library T: 020 7527 7840	Manor Gardens N7 6JX E: north.library@islington.gov.uk
South Library T: 020 7527 7860	115-117 Essex Road N1 2SL E: south.library@islington.gov.uk
West Library T: 020 7527 7920	Bridgeman Road N1 1BD E : west.library@islington.gov.uk