

## Fact Sheet

# Advice on Housing & Homelessness in Islington



This fact sheet has been produced by

Islington Central Reference Library  
2 Fieldway Crescent

London

N5 1PF

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The Council is the largest single landlord in the borough, with 23,000 tenancies and 9,000 leaseholders. There are also 43,500 privately-owned homes and around 11,000 housing association homes in the borough. Most aspects of council housing now fall under Homes for Islington, an arms-length management organisation.

If you are a council tenant and want information or services you can contact:



### **Head Office**

Highbury House  
5 Highbury Crescent  
London N5 1RN  
T: 020 7527 4072

W: <http://www.homesforislington.org.uk/>

A complete list of contacts and details of Area housing Offices can be found at:

<http://www.homesforislington.org.uk/contact%20us/contact%20homes%20for%20islington/index.asp>

### **Housing Advice**

If you have a housing problem or consider yourself homeless or about to be, you can contact the Housing Aid Centre for advice and an assessment of your circumstances.

### **Housing Aid Centre**

38 Devonian Road  
London  
N1 8UY

T: 020 7527 2000

F: 020 7527 6307

E: [contact@islington.gov.uk](mailto:contact@islington.gov.uk)

The office is open Monday to Friday, between 9am and 4pm, except on Wednesdays when the office is open between 12noon and 4pm. You can come to the centre in person, or call the number above. If you decide to come to the centre then it is best to come in the morning. If you become homeless outside these hours, due to an emergency, you can ring 020 7527 2000 from 6pm onwards.

**Citizens Advice Bureau – Islington**

222 Upper Street  
N1 1XR.

**T:** 0844 856 3537

A charity supporting residents of the London Borough of Islington to resolve their debt, benefits, housing, legal, discrimination, employment, immigration, consumer and other problems.

You can visit the drop in service which is open at the following times

Monday 9.30am – 4.30pm

Tuesday 9.30am – 4.30pm

Wednesday 9.30am – 4.30pm

Thursday 1.00pm – 8.00pm

Friday 9.30am – 4.30pm

Or call on 0844 856 3537

Lines are open Monday to Friday, 10am to 5pm.

**Islington Law Centre**

161 Hornsey Road  
N7 6DU

**T:** 020 7607 2461

**E:** [info@islingtonlaw.org.uk](mailto:info@islingtonlaw.org.uk)

**W:** <http://www.islingtonlaw.org.uk/>

Islington Law Centre can give you advice if you live, work, or study in the London Borough of Islington. Open Monday to Friday between 9.30 and 5.00pm. Closed between 1.00pm and 2.00pm for lunch.

**Islington People's Rights**

6-9 Manor Gardens  
N7 6LA

**T:** 020 7561 3685

**E:** [info@ipradvice.org.uk](mailto:info@ipradvice.org.uk)

**W:** <http://www.ipradvice.org.uk/index.htm>

Islington People's Rights provides expert, specialist advice and representation to marginalised individuals in and around Islington.

Telephone advice line is open on Monday, Tuesday and Friday, 2:00pm to 4:00pm.

**Shelter**

**T:** 0808 800 4444 (open 8am to 8pm Mon – Fri; 8am to 5pm Sat – Sun)

**W:** <http://www.shelter.org.uk/>

Shelter is a national homelessness charity which provides information and advice on homelessness and housing.

**Stonewall Housing Advice Service**

2A Leroy House  
436 Essex Road  
N1 3QP

**T:** 020 7359 6242 (Main office); 020 7359 5767 (Housing Advice)

**E:** [info@stonewallhousing.org](mailto:info@stonewallhousing.org)

**W:** [http://www.stonewallhousing.org/housing\\_advice.html](http://www.stonewallhousing.org/housing_advice.html)

Stonewall Housing Association have a housing advice service for LGBT people. Open 10.00am - 1.00pm Monday, Thursday, Friday  
2.00pm - 5.00pm Tuesday, Wednesday.

### **GEMS Outreach**

**T:** 020 7033 4011

**W:** <http://www.gemsoutreach.co.uk/>

GEMS provide housing advice for single homeless people. They can make short-term accommodation referrals to hostels and help people to join housing co-operatives. They also provide basic emergency provision, home visits and support. Monday – Friday (by appointment only).

## **Advice for Young People**

### **Alone In London**

Unit 6

48 Provost Street

N1 7SU

**T:** 020 7278 4224

**E:** [enquiries@als.org.uk](mailto:enquiries@als.org.uk)

**W:** <http://www.aloneinlondon.org>

Alone in London works to support young people who are homeless or at risk of homelessness and provides a range of services to assist them.

### **Islington Information, Advice and Guidance (IAG) Connexions Service**

Pulse

164 Holloway Road

N7 8DD

**T:** 020 7527 1300

For young people aged between 13 and 19 (or 25 with learning difficulties/disabilities). Although they do not give direct help with housing and housing benefit problems, an advisor can talk through the problems and direct you to the most suitable agency.

### **Referral and Advice Team**

222 Upper Street

N1 1XR

**T:** 020 7527 7400

Offers support, advice and assessment to young people aged 16/17 experiencing problems living at home, who may be on the verge of homelessness or who are homeless. Applications completed for temporary and supported accommodation. Family mediation offered where appropriate.

## **Housing Associations**

For a comprehensive and up to date list of Housing Associations working in Islington see:

<http://www.islington.gov.uk/DownloadableDocuments/AskIslington/ChildrensDirectory/HousingAssociationsinIslington.pdf>

## **Advice and help if you are homeless**

If you have a housing problem or consider yourself homeless or about to be, you can contact the Housing Aid Centre for advice and an assessment of your circumstances:

### **Islington Housing Aid Centre**

38 Devonia Road

N1 8UY

T: 020 7527 2000

F: 020 7527 6307

E: [advice.housing@islington.gov.uk](mailto:advice.housing@islington.gov.uk)

The office is open Monday to Friday, between 9am and 4pm, except on Wednesdays when the office is open between 12noon and 4pm. You can come to the centre in person, or call the number above. If you decide to come to the centre then it is best to come in the morning. If you become homeless outside these hours due to an emergency, you can ring 020 7527 2000 from 6pm onwards.

### **Other advice agencies:**

#### **Finsbury Park Homeless Families Project**

##### **Drop in Centre:**

St. John's Church Hall

Gloucester Drive,

N4 2PJ

T: 020 8802 7426

##### **Office:**

Unit 9, 3<sup>rd</sup> Floor

5-7 Wells Terrace

N4 3JU

T: 020 7281 5174

E: [info@finsburyparkhomeless.org.uk](mailto:info@finsburyparkhomeless.org.uk)

W: [www.finsburyparkhomeless.org.uk](http://www.finsburyparkhomeless.org.uk)

Drop In Centre Opening times: Mon-Fri 9-5.30pm. Weds 10-1pm. Drop-in advice service on welfare benefits and immigration.

Run a drop-in centre where homeless families/families in crisis can come and gain access to services, make friends and share their concerns. Activities at the centre include: playgroup for 2 ½ to 5 years and educational, creative and social activities. There is also lots of play space; English language classes (ESOL); women's sewing group; keep fit and healthy cooking sessions; creche services; health; education; access work; literacy support for children aged 5 to 14 years old; second hand clothing/household items.

### **Focus Homeless Outreach Team**

4 Greenland Road

NW1 0AY

**T:** 020 3317 6590

**F:** 020 7813 8720

Focus Homeless Outreach Team is a mental health team, which works within the boroughs of Camden and Islington. The team provides outreach sessions in a variety of community settings such as hostels and day centres. Focus also conducts street outreach sessions within the boroughs of Camden and Islington. Focus also offers support and advice to other agencies in relation to mental health care and homelessness.

### **Islington Churches Cold Weather Shelter**

CARIS Islington

The Annexe

St Melitus Church

Tollington Park

N4 3AG

**T:** 020 7281 5200

**F:** 020 7281 5632

**E:** [carisislington@yahoo.co.uk](mailto:carisislington@yahoo.co.uk)

**W:** [www.carisislington.org](http://www.carisislington.org).

The Islington Churches Cold Weather Shelter provides temporary beds and a support service for homeless people, based in churches in Islington and Hackney. Meal, bed and breakfast for 15 guests per night during Jan-March. Optional referral service on to other agencies.

Opening times: Jan-Mar, 7.30pm venue opens, 8.30pm beds allocated, 10.30pm – 11pm doors close.

The number for the cold weather shelter during the months from January to March only is: **07913020738**.

### **The Manna**

17 Canonbury Road

N1 2DF

**T:** 020 7226 5369

Drop-in centre for homeless and marginalised people. Open Tuesday from 7pm to 9pm; Wednesday from 1pm to 3pm. Tea, soup and sandwiches, meals, shower, clothes, table tennis, games, washing machine/tumble dryer. Key worker service Fridays, 10am-12am. Benefit advisors, drug workers and employment outreach workers on site.

### **Margins - Union Chapel Homelessness Project**

Union Chapel

The Vestry

Compton Avenue

N1 2XD

**T:** 020 7684 0126

**E:** [fundraiser@unionchapel.org.uk](mailto:fundraiser@unionchapel.org.uk)

**W:** [www.marginsproject.org/](http://www.marginsproject.org/)

Drop-in for homeless people, refugees and asylum seekers on Sunday from 2pm to 5pm. Food is served from 2pm to 4pm. Clients get free hot meals, a place to shelter and socialise, showers, professional haircuts, use of washing machines, luggage lockers, clothes, emergency housing advice and much more. Dogs are not allowed inside. Ring for more information.

**Saint John The Evangelist Church Homeless Drop-In**

39 Duncan Terrace

N1 8AL

T: 0207 226 3277

E: [stjohnslington@aol.com](mailto:stjohnslington@aol.com)

Roman Catholic church. Offers tea and sandwiches to homeless people, asylum seekers and refugees from Tuesday to Saturday from 12.30pm to 1.30pm at the door. Tea, cold food and clothes on Sunday from 3pm to 5pm, soup in winter. Open for Christmas Day lunch.

**Every effort has been made to ensure the information included is accurate. We cannot accept responsibility if an organisation no longer exists or if information has changed.**

## Islington Library & Heritage Services

**Archway Library**  
Tel: 020 7527 7820

Hamlyn House, Highgate Hill N19 5PH  
Email: [archway.library@islington.gov.uk](mailto:archway.library@islington.gov.uk)

**Central Library**  
Tel: 020 7527 6900

2 Fieldway Crescent N5 1PF  
Email: [centrallending.library@islington.gov.uk](mailto:centrallending.library@islington.gov.uk)

**Finsbury Library**  
Tel: 020 7527 7960

245 St John Street EC1V 4NB  
Email: [finsbury.library@islington.gov.uk](mailto:finsbury.library@islington.gov.uk)

**John Barnes Library**  
Tel: 020 7527 7900

275 Camden Road N7 0JN  
Email: [johnbarnes.library@islington.gov.uk](mailto:johnbarnes.library@islington.gov.uk)

**Lewis Carroll Library**  
Tel: 020 7527 7936

166 Copenhagen Street N1 0ST  
Email: [lewiscarroll.library@islington.gov.uk](mailto:lewiscarroll.library@islington.gov.uk)

**Mildmay Library**  
Tel: 020 7527 7880

21-23 Mildmay Park N1 4NA  
Email: [mildmay.library@islington.gov.uk](mailto:mildmay.library@islington.gov.uk)

**N4 Library**  
Tel: 020 7527 7800

26 Blackstock Road N4 2DW  
Email: [n4.library@islington.gov.uk](mailto:n4.library@islington.gov.uk)

**North Library**  
Tel: 020 7527 7840

Manor Gardens N7 6JX  
Email: [north.library@islington.gov.uk](mailto:north.library@islington.gov.uk)

**South Library**  
Tel: 020 7527 7860

115-117 Essex Road N1 2SL  
Email: [south.library@islington.gov.uk](mailto:south.library@islington.gov.uk)

**West Library**  
Tel: 020 7527 7920

Bridgeman Road N1 1BD  
Email: [west.library@islington.gov.uk](mailto:west.library@islington.gov.uk)