

Parking tickets

If you would like help or advice in your own language, would like this leaflet translated or require information on cassette, in large print or Braille please contact us on **020 7527 4024**.

For more information contact

Islington Parking Services
PO Box 16780
London, EC1V 9UD
www.islington.gov.uk/parking
Tel: 020 7527 1414

Handy contact numbers 020 7527....

Clamping and removal 1381

Parking permits 1338

Parking suspensions 1337

Disabled persons parking 1358

All other enquiries 1414

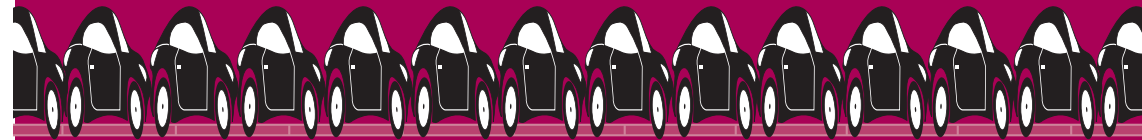
Parking revenue goes directly towards the Freedom travel pass and the London Taxicard scheme, which benefit the elderly and disabled. Any further revenue can only be spent on general road improvements, which benefit everyone in the community.

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Nov 2004



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Parking *tickets*

Islington has more cars than kerb space. There simply aren't enough places to park and we have to do something about this.

It is our priority to give Islington residents somewhere to park their cars locally. That is why we need parking controls and controlled parking zones for Islington's roads and streets. We want to keep traffic moving around Islington, so driving and parking are as easy as possible for everyone. We use parking controls to free up bus lanes, junctions, loading and disabled bays and school entrances and stop wrongly parked vehicles blocking them.

This leaflet explains what to do if you have parked illegally and received a parking ticket.

Paying parking tickets (also called a penalty charge notice or PCN)

There's a 50% reduction if you pay within 14 days of the ticket being issued. After that you must pay the full amount.

Details of how to pay are on the back of the parking ticket. By phone call 0207 527 1414; online - click on the council's website

www.islington.gov.uk/parking

and go to the ipay section which has step-by-step instructions. Make sure you have your parking ticket number to hand and a credit or debit card.

If your ticket is lost, please phone us as soon as possible with details of your car registration, and the date and street where the parking ticket was issued.

Who has to pay?

The owner of a vehicle is liable for any parking tickets issued to it. We can consider early appeals from other people who may have been responsible for the vehicle when a ticket was issued.

If parking tickets to hired or leased vehicles are not paid, a Notice to Owner (see below) will be sent to the company that owns them. They will then transfer liability to the hirer or they may pay and charge the hirer an administration fee on top of the cost of the ticket.

How to appeal

You have the right to appeal if you think the ticket was wrongly issued. Do not pay first. Please call 020 7527 1414 if you want more information on why you got the ticket.

Write to us within 14 days if you disagree with the ticket, telling us

why. Please send the ticket number, your car registration, and any evidence for your appeal to

Islington Parking Services
PO Box 16780
London EC1V 9UD

email parking.appeals@islington.gov.uk and please include your postal address.

If we accept your appeal, we will cancel the ticket. If we reject it, you will have 14 days from the date of our written reply to pay the reduced charge.

If you do not pay your parking ticket or you don't send in your reasons for appealing against it within 14 days, you will be charged in full.

To make things easier and quicker, always quote the ticket number whenever you contact us about a parking ticket – all Islington ticket numbers begin with the letters 'IS'.

Notice to Owner

If we do not hear from you within 28 days of your ticket being issued, we will send a form called Notice to Owner to the registered keeper of the vehicle. This form gives you another chance to pay, or another chance to appeal. Acceptable grounds for appeal are included on the form. If your appeal is rejected

at this stage, we will tell you how to apply for independent adjudication if you want to.

Independent parking appeal service – the final stage

An independent parking adjudicator will look into your case on the basis of evidence submitted by yourself and the council. You will not have to pay to appeal, but costs may be awarded if either party has acted unreasonably. The decision is final and we must both accept it.

What happens if you lose your appeal and do not pay?

We will send you a Charge Certificate asking you to pay an extra 50% on top of the full price. You no longer have the right to appeal.

If you do not pay within 14 days, a debt will be registered with the county court and you will be issued with an Order of Recovery. This will cost an extra £5.

If you still do not pay, we will put the matter in the hands of bailiffs who will add their own costs to what you already owe.

