



London Borough of Islington
Electoral Services
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Electoral Services

Customer Feedback Questionnaire

Contacting Us

How did you access our services?

- In Person (at our offices)
- By telephone
- By Internet/email
- By Post

Where did you find out about Electoral Services?

Your Requests

Why did you contact us?

- To register as an elector to vote
 - To register as an elector for credit purposes
 - To register as a postal/proxy voter
 - To inspect the electoral register
 - Other
- If other please specify

If you completed an application form to register to vote how easy was it to complete?

- Very Easy
- Quite Easy
- Average
- Quite Difficult
- Very Difficult

If it was difficult please say why

- Small Print
- Confusing Layout
- Difficult Words
- Other

If other please specify

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ISLINGTON

Once completed please return this questionnaire in the envelope provided.

Many thanks from the Electoral Services Team

Voting and Awareness

How often do you vote?

Always Most Times Sometimes Rarely Never

Would you be more likely to vote if you could vote by any of the following means?
(Please tick as many as apply)

By Post or Proxy
By Telephone
By Text Voting
Via the Internet
Weekend Voting
Other

If other please specify _____

Or would you prefer to vote at a polling station in the traditional manner

Yes
No

Do you know the name of your MP? Yes No
Do you know the names of your three local councillors? Yes No
Do you know how to contact them? Yes No

Overall Satisfaction

How do you rate the overall level of service you received from Electoral Services?

Excellent Good Adequate Poor Very Poor

We continue to look for ways in which we can improve our service. Please feel free to make any suggestions on how we might do this:

About You

Age: 18-24 25-34 35-44 45-54 55-64 65+ (Please circle one)

Postcode: _____ Ward name if known: _____

Gender: _____ Nationality: _____