

# Annual Parking Report 2021-2022

# 1. Introduction

The following represents London Borough of Islington's 2021 - 2022 annual report for Parking Services. Statutory Guidance, published by the Secretary of State for Transport under section 87 of the Traffic Management Act 2004 advises that Annual Reports should include the following information whenever possible:

## 1.1 Financial

- Total income and expenditure on the parking account kept under section 55 of the Road Traffic Regulation Act 1984 as modified by regulation 25 of the Civil Enforcement of Parking Contraventions (England) General Regulations 2007;
- Breakdown of income by source (i.e. on-street parking charges, on-street penalty charges and off-street penalty charges);
- Total surplus or deficit on the parking account;
- Action taken with respect to a surplus or deficit on the parking account;
- Details of how any financial surplus has been or is to be spent, including the benefits that can be expected as a result of such expenditure.

## 1.2 Statistical

- Number of higher level penalty charge notices issued;
- Number of lower level penalty charge notices issued;
- Number of penalty charge notices paid;
- Number of penalty charge notices paid at discount rate;
- Number of penalty charge notices against which an informal or formal representation was made
- Number of penalty charge notices cancelled as a result of an informal or a formal representation is successful)

- Number of penalty charge notices written off for other reasons (e.g. an error by the civil enforcement officer or driver untraceable)
- Number of vehicles immobilised
- Number of vehicles removed

## 1.3 Performance against targets

- Performance against any parking or civil parking enforcement targets. Authorities should note the recommendations throughout this Guidance on the areas where such targets might be appropriate.

## 2. Financial Data

Figures for this section change according to when they are measured. This is because the number of Penalty Charge Notices (PCNs) paid increases over time. The data below refers to the position in September 2022.

## Data

Table 2.1 Income Sources

Income from	2019/20	2020/21	2021/22
1. PCNs <sup>1</sup>	12,451	13,300	19,824
2. Permits & Vouchers	7,189	6,313	7,141
3. Pay & Display	10,594	6,703	9,639
4. Suspensions	2,966	3,748	8,141
5. Sundries	299	239	70
6. Total income	37,190	30,303	44,815
7. Total Expenses	12,502	12,936	14,309
8. Net Income	24,688	17,367	30,506

1. Income from PCNs will change according to when it is measured. This is because the longer the interval, the more PCNs will be paid.

Income received from parking charges is paid into a Ring-fenced Parking Account (“RPA”), to comply with section 55(1) Road Traffic Regulation Act (RTRA) 1984. Any surplus is appropriated into the Council’s General Fund at the year end.

The Council's expenditure from the General Fund includes expenditure on areas such as highways investment, roads and footways, highways maintenance, environmental improvements, concessionary fares and transport for pupils with special educational needs.

Total expenditure on these areas has consistently been greater than the surplus generated on the RPA. (See table 2.2).

Table 2.2 Breakdown of Surplus

Appropriation of Net Income (How Surplus was Spent)	2019/20	2020/21	2021/22
1. Concessionary Fares	12,115	11,815	10,442
2. Accessible Community Transport	4,582	4,124	4,839
3. Highways, Transport and Environmental Improvements	7,991	1,429	15,225
4. Total Appropriation	24,688	17,368	30,506

## 3. Statistical Data

Table 3.1 Number of Penalty Charge Notices (PCN) issued.

	2019/20	2020/21	2021/22
1. No. of Higher differential level parking PCNs under the TMA 2004	103,195	73,044	98,394
2. No. of Lower differential level parking PCNs under the TMA 2004	60,943	36,615	50,995
3. No. of Bus lane PCNs issued under the LLAA 1996	6,928	4,376	4,733
4. No. of Moving Traffic PCNs issued under the LLA & TfL Act 2003	129,121	148,122	226,911
5. Total PCNs	300,187	262,157	381,033

Table 3.2 Number of representations received.

	2019/20	2020/21	2021/22
1. Number of penalty charge notices against which an informal or formal representation was made <sup>1</sup>	92,188	83,488	111,254
2. Number of penalty charge notices cancelled as a result of an informal or a formal representation is successful)	36,546	25,001	31,218
3. Number of penalty charge notices written off for other reasons (e.g. an error by the civil enforcement officer or driver untraceable) <sup>2</sup>	14,433	11,959	9,960
4. Total Vehicles clamped	0	0	0
5. Total Vehicles removed to pound	235	166	204

<sup>1</sup> Figures provided refer to the number of enquiries made in connection with a penalty charge notice

<sup>2</sup> This is taken to mean the 'Number of individual penalty charge notices 'written off' (cancelled) for which no specific representations have been received'.

## 4. Performance against targets

### 4.1 Enforcement targets and performance for releasing vehicles from clamping and pound.

The target time for releasing vehicles from (a) clamping is 2 hours after payment and (b) removals is 5 minutes after payment:

- (a) During 2021-22, no vehicles were clamped.
- (b) Due to IT issues, 0 (0%) of the 204 removed vehicles were released within the target time.<sup>3</sup>

### 4.2 Correspondence target for responding to appeals against Penalty Charge Notice within 10 working days.

- 25.82% of correspondence about Penalty Charge Notices was answered within 10 working days throughout 2021-22.

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<sup>3</sup> This target will be reviewed because recent technological difficulties mean it may no longer be achievable